PROTECTIVE SERVICES

Q2 2025

Overview

Q2 saw a slight increase in call volumes for Fire Services, including two mutual calls for service to City of Leduc for large structure fires.

Beaumont Fire Services responded to the wildland fire north of 510 and west of 50th street from April 26-28.

Municipal Enforcement Services has seen significant growth in complaints and traffic related offences.

Automated Traffic Enforcement now patrolling 24 sites in Beaumont, targeted around playground zones and construction sites.

Key Initiatives and Activities

Beaumont Fire Services hosted a Pancake Breakfast during Beaumont Days in May and saw record turn-out for the event.

They also participated in Smile Cookie Day at Tim Hortons by handing out cookies in the drive through and similarly at McHappy Day at McDonalds with McFlurries.

The RMCP hosted a successful "Secure your Licence Plate" event on June 28th.

FIRE SERVICES

INDICATOR	2022	2023	2024	Q1	Q2	QЗ	Q4	YTD	YTD Q2 2024	Variance (YTD/YTD last yr)	NOTES
Avg. Response Time (daytime M-F) (mins.)	7:11	7:33	7:25	7:36	6:27			7:01	7:19	-0:18	
Avg. Response Time (after-hours) (mins.)	11:28	12:04	12:18	12:04	11:17			11:40	11:54	-0:14	
HIRF ¹ (% of time meeting HIRF)	70%	66%	70%	60%	73%			67%	63%	5.56%	
Call Volumes											
Structure Fires	2	7	9	0	3			3	3	0%	Wildland Fire and 2 calls to City of Leduc for mutual aid.
Motor Vehicle Collisions	23	26	40	6	5			11	10	10%	
Medical Emergencies	310	324	375	95	88			183	172	6%	
Other (alarms, calls for service, etc.)	209	250	265	60	61			121	115	5%	
Total # of emergency calls	544	607	689	161	156			317	300	6%	
Staff Management											
Training Completion Rate ²	100%	75%	88%	100%	100%			100%	75%	33%	
Training Hours	296	297	261	169	690			859	159	440%	
# of Paid-on-Call Members	30-35	30-35	30-35	36	33			36	30-35		New recruit class planned 2025
Fire Prevention											
# of School Visits	N/A	35	30	1	8			9	7	100%	
# of Fire Inspections ³	22	50	39	26	8			34	33	3%	
# of Fire Investigations	4	6	11	0	1			1	2	-50%	1 Investigation for the wildland fire.
# of Development Plans Reviewed	0	0	142	165	216			381	142	168%	Includes Fire Safety Plans

¹ High Intensity Residential Fire Requirements are building construction requirements where the fire department has the ability to respond to a fire in less than 10 minutes

MUNICIPAL ENFORCEMENT

INDICATOR	2022	2023	2024	Q1	Q2	Q3	Q4	YTD	YTD Q2 2024	Variance (YTD/YTD last yr)
Compliance & Enforcement										
Complaint-Generated Incidents	1,241	1,171	1,284	236	446			682	503	36%
Community Standards Complaints	581	969	724	89	175			264	214	23%
Responsible Pet Ownership Complaints	155	316	309	46	76			122	111	10%
Traffic Safety Complaints	233	526	622	167	145			312	232	34%
Provincial ⁶ Warnings	346	1,236	1,249	572	507		Page 1 of	1,079	854	26%

² Minimum threshold for training

³ Required by Safety Code. QMP is a Quality Management Plan. Inspections completed outside of the QMP are complaint driven.

Municipal ⁵ Warnings	29	75	87	74	323		397	42	845%	Snow and Road Cleaning
Provincial Violations	607	881	491	208	239		447	302	48%	
Municipal Violations	272	844	992	248	183		431	343	26%	
Response Time & Case Resolution										
Response time for complaints				24-36hrs	24-36hrs	24	4-36 hrs			Tracking began in 2025.
Staff Management										
Caseload per officer	429	515.5	515.5	72.8	95.25		168.0	123.5	36%	
Training & certification completion	-	-	100	100	97		99%	75%		
1 CPO:5,000 residents target ⁷	1:5,569	1:5,810	1:6,148	1:6,148	1:6,148		1:6,148	1:6,148		
1 Admin: 4.5 Peace Officers target	0:4	0:4	0:4	0:4	0:4		0:4	0:4		

⁴ Incidents could have several complaints involved.

RCMP - See RCMP report for Crime Statistics and Community Engagement

INDICATOR	2022	2023	2024	Q1	Q2	QЗ	Q4	YTD	YTD Q2 2024	Variance (YTD/YTD last yr)
Staff Management										
Budgeted staffing	15	17.0	17.0	17.0	17.0			17	17	
Actual staffing	12	12	14	15	14			14.5	13	12%
Recommended ⁸ Police to Pop. ratio 1:1,100	1:1485	1:1367	1:1447	1:1447	1:1447			1:1447	1:1367	
Recommended ⁸ Support Staff to RCMP ratio 1:2.5	1:3	1:3.4	1:3.4	1:3.4	1:3.4			1:3.4	1:3.4	-

⁸ Recommended in the Protective Services - Level of Service review

⁵ Municipal warnings/violations relate to bylaws set out in the community.

⁶ Provincial violations relate to provincial statutes, like the Animal Protection Act, Environmental Protection and Enhancement Act, the Gaming, Liquor and Cannabis Act, and the Traffic Safety Act and Regulations.

⁷ Quarterly tracking will begin in 2025 to show any impact of vacancies.